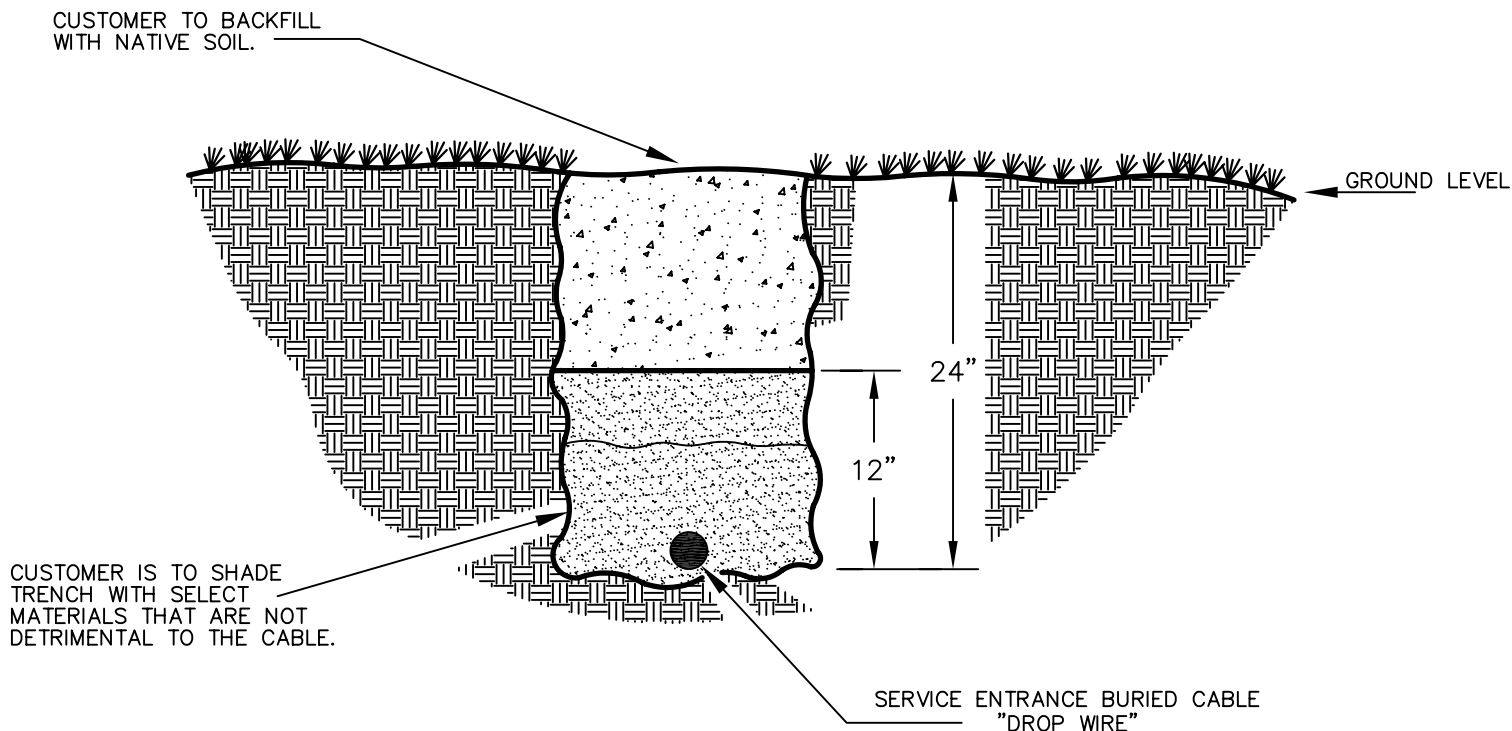


SERVICE ENTRANCE REQUIREMENTS



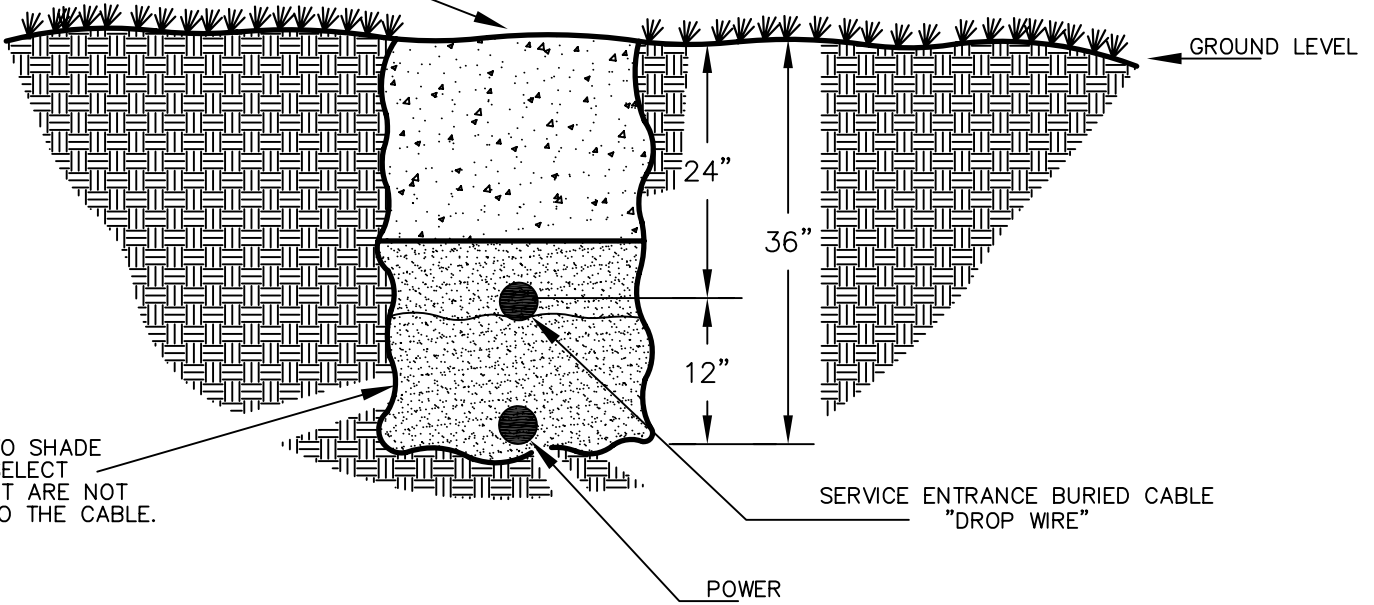
1. In order to meet the customer's preferred installation schedule, customers may provide a trench from a point adjacent to the structures AC power meter to a point on the property line as routed and staked by the telephone company representative. Otherwise, Ponderosa Telephone Company will schedule trenching and installation based upon current manpower scheduling timeframes.
2. The minimum depth requirement of the trench is to be 24" deep. If this minimum depth requirement cannot be obtained the customer will be required to place conduit protection. The conduit size is to be determined by the telephone company representative but will not be less than $\frac{3}{4}$ " schedule 40 PVC conduit.
3. The telephone line may be placed in a common trench with buried household or commercial power up to 750 volts as long as 12" of lateral separation can be maintained. Water lines and cable television cables can be placed in the same trench as the telephone cables at random separation.
4. The telephone company will place all buried service entrance telephone cable to the network interface device at the customer premise. The customer will be required to provide access for the telephone company installer to connect a #10 copper wire to the electrical ground or structure electrical bond. A water pipe bond is sufficient as long as it is metal and is bonded to the electrical bond.

The customer will be responsible for placing or having placed all inside wire from the network interface device to individual jack outlets within the house. The customer will retain ownership of all wire and jack devices inside the house. The telephone company's responsibility stops at and includes the network interface device also known as a subscriber interface device.

5. **The customer or customer's contractor is required by law to call for a cable location two (2) working days prior to any excavation so existing lines can be properly located. The customer or customer's contractor will be responsible for the repair of damaged or cut telephone cables and will be billed accordingly.**
CALL (800)227-2600 TWO (2) WORKING DAYS PRIOR TO EXCAVATION TO LOCATE ANY EXISTING LINE.
6. When the trench has been completed according to Item 2, the customer is to call the telephone company at (559)868-6000 or (800)682-1878, so the installation of the service entrance cable and network interface device can be installed.

SERVICE ENTRANCE REQUIREMENTS
WHEN IN JOINT TRENCH WITH POWER

CUSTOMER TO BACKFILL
WITH NATIVE SOIL.



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