



CONSENT TO RECEIVE AFFORDABLE CONNECTIVITY PROGRAM BENEFIT THROUGH PONDEROSA TELEPHONE COMPANY

As either a current or new customer of The Ponderosa Telephone CO, (“Ponderosa”), by signing below, you have consented to receive broadband Internet access service from Ponderosa at a discounted rate funded by the federal Affordable Connectivity Program (“ACP”).

In connection with enrolling in the ACP and receiving a reduced rate through Ponderosa, Ponderosa notifies you of the following:

- The ACP is a federal government program that reduces your broadband Internet access service bill. To establish your eligibility for and enroll you in the ACP, Ponderosa must provide the following information about you to the ACP administrator:
 - your full name;
 - your full residential address;
 - your date of birth;
 - the telephone number associated with your broadband Internet access service;
 - the date on which the ACP discount was initiated;
 - the date on which the ACP discount was terminated (when that occurs);
 - the amount of ACP support being sought for you; and
 - the information that establishes your qualification for the ACP.
- The benefit from the ACP may be applied to only one broadband Internet access service per household.
- If you become ineligible for the ACP, you will be subject to Ponderosa’s undiscounted rates and general terms and conditions if you continue to receive broadband Internet access service from Ponderosa. The non-discounted rate for your broadband Internet access service will depend on which broadband plan you subscribe to.
- You may switch to a different Internet service plan offered by Ponderosa if you choose.
- You may obtain broadband Internet access service supported by the ACP from any participating provider of your choosing which serves your household.
- You may transfer your ACP benefit to another participating provider which serves your household at any time.

Acknowledgement, Affirmation and Consent by Customer:

By signing below, I acknowledge receipt of the information specified above regarding the ACP. I also affirm that I understand that the ACP is a federal government subsidy that reduces my broadband Internet access service bill and, if I become ineligible for the ACP, I will be subject to Ponderosa's undiscounted general rates, terms, and conditions if I continue to subscribe to Ponderosa's broadband Internet access service. I hereby consent to Ponderosa providing the information described above to the ACP administrator and applying the ACP benefit to the broadband Internet access service that I receive from Ponderosa. I understand that the terms and conditions specified in the Internet Service Agreement with Ponderosa shall continue to apply during the period in which my bill is reduced by the ACP.

Signature: _____ Name (print): _____

Date: _____

Household Address: _____

ACP Confirmation Number: _____

PLEASE RETURN THIS FORM TO PONDEROSA
MAIL: PO BOX 21, O'NEALS, CA 93645
OR
EMAIL: CUSTOMERCARE@GOPONDEROSA.COM