

OSP Communications Technician

Position Summary

The OSP Communications Technician is accountable for all installation, troubleshooting, repair and maintenance of outside plant facilities. Responsibilities also include periodic support of additional services such as broadband services, video services, subscriber carrier systems, span lines, special circuits and cable locating.

Key Responsibilities

- Install, maintain, and repair outside buried and aerial facilities, including copper and fiber networks.
- Complete service orders for voice, data, Ethernet, and special access services, including installation of network interfaces, grounds, inside wiring, and modular jacks.
- Splice copper and fiber facilities as specified in work orders and perform cable facility rearrangements.
- Respond to and resolve customer-initiated trouble reports.
- Install, repair, and maintain battery and power plants.
- Perform cable location services as required.
- Assist senior technicians with installation, maintenance, and repair of outside plant subscriber carrier facilities, subscriber span lines, and special circuits.
- Participate in the on-call rotation as assigned.
- Adhere to all safety rules and regulations, actively participating in the Company's Safety Program.
- Maintain punctuality, readiness, and a consistent ability to perform job duties.
- Perform other related duties as assigned.

Qualifications

- High school diploma or equivalent
- Vocational degree or industry related certification in electricity, electronics or outside plant maintenance; or
- 2-year college degree, emphasis in electricity or electronics

Ideal Candidate

The ideal candidate is a skilled and safety-conscious technician with experience in the installation, maintenance, and repair of copper and fiber network facilities, both buried and aerial. They are proficient in splicing, completing service orders, performing cable locations, and troubleshooting customer issues. With strong problem-solving skills and attention to detail, they work effectively both independently and as part of a team, assisting senior technicians when needed. They are reliable, punctual, and adaptable to on-call rotations, with a solid understanding of safety procedures and a commitment to delivering quality service in all aspects of their work..



About Us

At Ponderosa Telephone, we are committed to fostering communication and integrity. Every day, we approach our work with optimism, joy, and a passion for connecting communities. As a family-owned business, we work together to empower generations and help shape the future of telecommunications.

Why Join Us?

Generous Benefits: Although we are a small, family-owned business, we offer an extensive benefits package that rivals major corporations in the telecommunications industry. Many of our employees find the benefits to be incredibly generous.

Strong Relationships: At Ponderosa the size of our business allows for easy relationships with supervisors and coworkers. Our team quickly develops a strong sense of belonging and mutual respect.

Work-Life Balance: We understand the importance of balance. Most employees find that scheduling and using time off is simple and flexible.

Supportive & Fun Work Environment: We foster a workplace where team members respect one another but also enjoy having fun while getting the job done.

Impactful Work: Ponderosa is at an exciting, pivotal point as we expand our services and push the boundaries of technology. The opportunity to drive high-speed rural broadband services is vital, especially in today's world, where reliable internet is essential for connecting people, enhancing education, boosting local businesses, and providing services to underserved areas. It's not just about providing internet—it's about changing lives and connecting the future.

How to Apply

Interested candidates are encouraged to apply by submitting their resume and a cover letter to hr@ponderosatel.com. We look forward to hearing from you and potentially welcoming you to our team!

Ponderosa Telephone is an Equal Opportunity Employer.

Location: North Fork, CA (On-Site)

Employment Type: Full Time/Non-Exempt

Work Schedule: Monday-Friday; 8:00am to 4:30pm

Salary: \$54,500 to \$82,900; DOE